

# Techstaff Virtual Help Desk

Support Email: [techstaff@cs.uchicago.edu](mailto:techstaff@cs.uchicago.edu)

We are trying to recreate the atmosphere of the techstaff office where you can just drop by. Discord gets pretty close.

We are on Discord! [Invite Link](#)

Sign up for an account there and find the techstaff channels on the left hand-side for assistance.

Don't want an account? [That's ok, use this link instead.](#)

An [introduction to Techstaff](#).

## CSIL Technical Support

CSIL will be providing technical support, development consultations, and remote learning training throughout Winter Quarter, via the [CSIL Virtual Help Desk](#) and by appointment. The virtual help desk hours are Monday through Friday from 9 am to 5 pm CDT (2 pm to 10 pm GMT). If you would like to schedule an appointment with one of our experts, please email CSIL at:

[csil@cs.uchicago.edu](mailto:csil@cs.uchicago.edu)

You can also keep up-to-date with CSIL Winter 2021 updates through our social media pages:

- [Facebook](#) - [Instagram](#) - [Twitter](#)

## Virtual Hangouts

1. [CS Slack Workspace](#)
2. [CS Discuss Forum](#)
3. [Gather Town](#)

## This is a wiki

**Anyone in [our department](#) can modify the pages found on this site.** Don't worry about getting the formatting right.

The documents found here will help you navigate the computing environment of CS. Some of them are of a technical nature and others are just collections of [helpful tips](#), [policies](#), and [common problems](#).

If you are not sure where to start have a look at the [FAQ](#), the [Unanswered Questions](#) or the [answered questions](#).

Login is waiting for you, or you can keep reading.

## What's here?

The sitemap up there in the top right has a complete list. You can also look at [The Grand Overview](#), [computing services](#) or [tips](#) written for getting started.

Email us [techstaff@cs.uchicago.edu](mailto:techstaff@cs.uchicago.edu)

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